

September 25, 2008

To Whom it May Concern,

Julie Kenney worked for two different departments at Thermo Fisher Scientific for a period of 10 months. During that period, I had the great pleasure of working with her on several projects.

Julie's tenure with us began in a business analyst role where she developed a functional specification which outlined the approach for information on newly acquired and specialty-brand companies to be more readily available to employees via our current intranet web site. Julie was able to come up to speed quickly on our business processes and helped develop change recommendations that would be the least invasive to our existing applications.

Julie was also instrumental performing QA testing and ensuring that the functional specification was being fulfilled. In addition, she also became adept at tracking down bugs reported by our user community against the existing sales and service applications. Once all changes were completed, Julie moved onto writing new User Manuals for four of our intranet applications.

Proving that Julie is a well-rounded IT consultant who can perform in any number of roles, she was then able to assess, write and build e-learning modules that would train our sales and service workforce to use the newly revised sales and service applications. She was instrumental in the creative process that lead to the final scripts and thorough and detail oriented during the development and deployment phase. We have gotten great reviews on the training modules from our employees and it has saved my staff from having to hold training sessions all over the world.

Julie is a hard-working self-starter who knows how to get projects done quickly and effectively. She is resourceful, creative, and a solution-oriented person who was frequently able to come up with new approaches to her assigned projects.

On the interpersonal side, Julie gets along extremely well with staff at any level. She is professional and displays persistence, experience, versatility, and the ability to self-teach with each task she takes on.

In closing, as detailed above, based on my experience working with her, I can recommend Julie Kenney to you without reservation.

Sincerely,



James Duckworth
Director, Corporate Commercial Operations